



eryica

annual report 2014



eryica

annual report 2014

dear reader

IN THIS REPORT, ERYICA PRESENTS YOU OUR
MAIN ACTIVITIES IN THE YEAR 2014.



After a lot of new beginnings the year before, 2014 marked a process of compilation. The Secretariat settled down in the new premises, the Governing Board was preparing amendments to the strategic documents of the organisation and the fundamentals of a 3-year Strategic Work Plan were laid down. There was one thing, however, that stayed unchanged during this process: the dedication to our principles and the European Youth Information Charter.

We also observed a wide recognition of the organisation, manifesting not only in well-established and successful co-operations but approaches from outside our field, both thematically and geographically. New project proposals and queries even from other continents mark that ERYICA is recognised both as an organisation and as a network with considerable know-how and competences. These developments are the result of joint efforts that all our Members can take pride in.

The end of the year marked a change of Director as well, to whom I wish the best of luck to guide the organisation on this path of success and to consolidate the results and outcomes you can find in this report.

A handwritten signature in black ink, which reads "Sanja Vuković-Čović".

Sanja Vuković-Čović
ERYICA President

2014 at a glance

by the end of 2014, the eryica network counted



members



affiliated organisations



co-operating organisations



17

training courses

174

certified participants

7

countries

550

registered members

32

countries

290

youth information centres



1 450

fans

45

countries

37 500+

people reached

120

participants

25

core partners

19

countries



500+

activities

730 000+

young participants

20M

visits to YICs

40M

visits to online platforms

500 000+

reached at festivals

52 000+

reached through radio shows

about...

...YOUTH INFORMATION

Generalist youth information and counselling services have been offered since 1960's in more and more European countries. Young people who are in transition from childhood to adulthood are at a special and very important point in their lives. They have to make certain decisions that will have a significant impact on their future. The choices they make about their education, career paths and other parts of their personal lifestyle will define their lives. These autonomous first-time decisions need to be based on **unbiased, complete and comprehensive information**.

The essential aim of youth information and counselling is to help guide young people in all aspects of their lives and in their autonomous decision-making. It builds on the fact that **it is not possible to make a sound decision without knowing one's options and alternatives**.

The online world made communication and search for information smoother, yet not easier. Years of getting questions and giving answers in a professional manner show that young people do need assistance in understanding how society works to make informed decisions that will shape their future.

Youth information aims to:

- provide reliable, accurate and understandable information
- give access to different sources and channels of information
- give an overview of the options and possibilities available on all relevant topics
- help young people sift through the information overload they face today
- ensure that young people are aware of all the rights and services available to them and that they know how to access them
- provide support in evaluating the information obtained and in identifying quality information
- guide young people in reaching their own decisions and in finding the best options open to them
- offer different channels of communication and dialogue in order to directly support young people in their search for information and knowledge
- contribute to the information literacy of young people.

..ERYICA



The European Youth Information and Counselling Agency (ERYICA) is an **independent European organisation**, composed of **national youth information co-ordination bodies and networks**. It works to intensify **European and international co-operation** in the field of **youth information work and services**. It aims to **develop, support** and **promote** quality generalist youth information policy and practice at all levels, in order to meet the information needs of young people and to apply the principles of the European Youth Information Charter.

ERYICA is an international non-governmental, non-profit association, established on 17 April 1986 in Madrid, Spain. ERYICA is registered in the Grand-Duchy of Luxemburg, in accordance with the 1928 Luxemburg law on associations.

In 2014, our network consisted of 24 Members, 5 Affiliated organisations and 2 Co-operating organisations in 25 countries.

the eryica framework

ERYICA'S CORE FRAMEWORK DOCUMENTS ARE THE EUROPEAN YOUTH INFORMATION CHARTER, ADOPTED BY THE ERYICA GENERAL ASSEMBLY IN 2004 AND THE PRINCIPLES FOR ONLINE YOUTH INFORMATION, ADOPTED BY THE ERYICA GENERAL ASSEMBLY IN 2009.



European Youth Information Charter

Adopted in Bratislava (Slovak Republic) on 19 November 2004, by the 15th General Assembly of the European Youth Information and Counselling Agency (ERYICA).

PREAMBLE

In complex societies and in an integrated Europe that offers many challenges and opportunities, access to information and the ability to analyse and use information is increasingly important for young Europeans. Youth information work can help them to achieve their aspirations and can promote their participation as active members of society. Information should be provided in ways that enlarge the choices available to young people, and that promote their autonomy and empowerment.

Respect for democracy, human rights and fundamental freedoms implies the right of all young people to have access to complete, objective, understandable and reliable information on all their questions and needs. This right to information has been recognised in the Universal Declaration of Human Rights, in the Convention on the Rights of the Child, in the European Convention for the Protection of Human Rights and Fundamental Freedoms, and in the Recommendation N° 19(1) of the Council of Europe concerning information and counselling for young people in Europe. This right is also the basis for youth information activities undertaken by the European Union.

INTRODUCTION

Generalist youth information work covers all topics that interest young people, and can include a spectrum of activities: informing, counselling, advising, guiding, supporting, befriending, coaching and training, networking, and referral to specialised services. These activities may be delivered by youth information centres, or through youth information services in other structures, or using electronic and other media. The principles of this Charter are intended to apply to all forms of generalist youth information work. They constitute a basis for minimum standards and quality measures which should be established in each country as elements of a comprehensive, coherent and co-ordinated approach to youth information work, which is a part of youth policy.

PRINCIPLES

The following principles constitute guidelines for generalist youth information work, which seeks to guarantee the right of young people to information:

1. Youth information centres and services shall be open to all young people without exception.
2. Youth information centres and services seek to guarantee the equality of access to information for all young people, regardless of their situation, origin, gender, religion, or social category. Special attention should be paid to disadvantaged groups and to young people with specific needs.
3. Youth information centres and services should be easily accessible, without any appointment being required. They should be attractive for young people, with a friendly atmosphere. The operating hours should meet the needs of young people.
4. The information available shall be based on the requests of young people and on their perceived information needs. It should cover all topics that could interest young people, and should evolve in order to cover new topics.
5. Each user shall be respected as an individual and the response to each question shall be personalised. This shall be done in a way that empowers users, promotes the exercise of their autonomy, and develops their capacity to analyse and use information.
6. Youth information services shall be free of charge.
7. Information is given in a way that respects both the privacy of users and their right not to reveal their identity.
8. Information is provided in a professional manner by staff trained for this purpose.
9. The information offered is complete, up-to-date, accurate, practical and user-friendly.
10. Every effort is made to ensure the objectivity of the information provided through the pluralism and verification of the sources used.
11. The information offered shall be independent of any religious, political, ideological or commercial influence.
12. Youth information centres and services shall strive to reach the largest possible number of young people, in ways that are effective and appropriate to different groups and needs, and by being creative and innovative in their choice of strategies, methods and tools.
13. Young people shall have the opportunity to participate, in appropriate ways, in different stages of youth information work, at local, regional, national and international levels. These can include, among others: identifying information needs, the preparation and delivery of information, managing and evaluating information services and projects and peer group activities.
14. Youth information centres and services shall co-operate with other youth services and structures, especially in their geographical area, and shall network with intermediaries and other bodies that work with young people.
15. Youth information centres and services shall help young people both to access information provided via modern information and communication technologies, and to develop their skills in using them.
16. Each source of funding for youth information work should not act in any way that prevents a youth information centre or service from applying all the principles of this Charter.

© ERYICA – 2004

www.eryica.org



Principles for online youth information

Approved by the 20th General Assembly of ERYICA
Rotterdam, the Netherlands, 05.12.2009

Internet is a powerful source of information and communication, as well as an integrated part of the social environment of young people. Provision of generalist Youth Information and Counselling online, as well as orientation on the Internet are new tasks, which are complementary to existing Youth Information work.

In addition to the role of Youth Information, helping young people find the right information and take their own decisions, Online Youth Information supports them to maximise the benefits of the Internet and minimise its potential risks.

Online Youth Information is an integral part of Youth Information work and thus, shall comply to all the principles formulated in the European Youth Information Charter. As Online Youth Information has some specific characteristics, an additional set of guidelines is needed.

In order to ensure the quality of provided Online Youth Information services and to guarantee their added value and trustworthiness ERYICA, the European Youth Information and Counselling Agency adopted the following principles.

1. Online Youth Information shall be accurate, up to date and verified. The date when it was produced or updated shall be clearly mentioned.
2. The content shall be based on the needs of young people. Those needs have to be identified and evaluated in an ongoing process.
3. The content shall be a selection of relevant, free of charge information that provides an overview of different options available. The applied selection criteria must be made public and understandable.
4. Online Youth Information shall be understandable for young people and presented in an attractive way for them.
5. Online Youth Information services shall be operable for all, especially taking into account users and groups with specific needs.
6. When young people have the opportunity to ask a question online it shall be clear within which time limit they will receive an answer. The answer shall be tailor-made and it shall be clear who is providing it.
7. When young people are included in producing content, the accuracy of the final content shall stay the responsibility of the youth information organisation.
8. Encouraging young people to give feedback shall be an integrated part of the ongoing development of Online Youth Information services. The feedback shall be easy to submit. It must be then evaluated and used to adjust the content. Young people shall be made aware of how their feedback has impacted on the services.
9. The author and the purpose of the Online Youth Information shall be clear and visible. If content of third parties is used, the source is clearly indicated.
10. It must be clear to the users who the providers of the Youth Information service are and what their motivation is. Full contact information should be clearly displayed. Sources of financial support shall be transparently displayed.
11. Online Youth Information services should provide methods and guidance which help young people increase their information literacy and online competences.
12. Online Youth Information services shall inform and guide young people on how to act in a safe and responsible way in online environments.
13. Online Youth Information services shall be a safe environment for young people.
14. Online Youth Information respects and protects the privacy of the users and allows them to modify or delete their own published private data.
15. Online Youth Information services respect the copyright of third parties and are aware of their own.
16. Youth Information workers shall be competent on the use of online tools and have information literacy skills. They shall be aware of new developments, relevant law and keep themselves informed about trends and new online practices among young people.

www.eryica.org

highlights of the year

SEMINAR NEW FORMATS AND SCENARIOS

Malta, 27-31 January 2014

The year began with a strategically important event, a seminar on a possible new membership structure of ERYICA. The event outlined a vision how the organisation could develop in the near future to cater to needs of all members more and better, while strengthening its structure and sustainability. The seminar, supported by the Youth in Action Programme, gathered 25 participants from 11 countries to think together on these issues and outline a proposal that represents the views of the many actual and prospective ERYICA members who participated in its creation.

EUROPEAN YOUTH INFORMATION DAY



The 17th of April 2014 was made memorable by the *Who Nose?* campaign related to the European Youth Information Day (EYID). Youth information workers from the ERYICA network were invited to post a photo of their nose in the Facebook group of the EYID along with an answer they gave to a young person recently. The network was invited to guess what the question was.

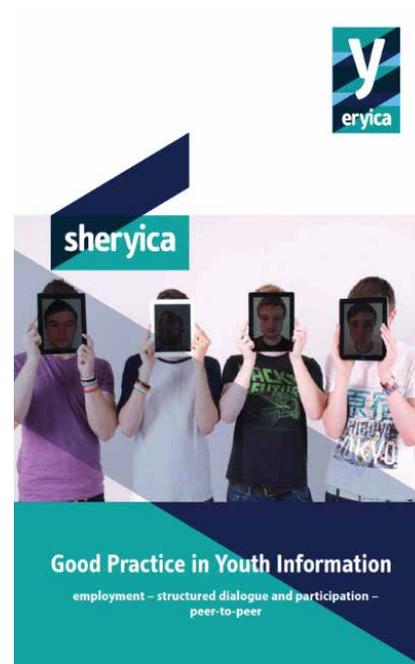
Apart from this initiative, a great deal of activities were organised by Youth Information Centres that benefitted from the promotion and visibility opportunity provided by the Day.

TRAINERS' SEMINAR

Helsinki, Finland, 14-18 May 2014

A seminar for the members of the ERYICA Trainers' Pool was hosted by Koordinaatti in Helsinki, Finland, on 14-18 May 2014. Participants examined the youth information training framework of ERYICA, reflected on the existing courses, discussed the importance of methods and shared new ones, among others. The event aimed at strengthening the network of ERYICA Trainers while providing room for further professional development. The seminar, facilitated by Mika Pietilä (Koordinaatti) and Irena Mikulić (Zajednica ICM) convened 27 participants from 12 countries. The event was supported by the Youth in Action Programme.

GOOD PRACTICE BOOKLET



The third edition of the successful *Good Practice in Youth Information* booklet was issued in December 2014. The publication showcases good practice in the ERYICA network, collecting outstanding examples of projects regarding their quality, innovative potential and their demonstrated rich outcomes. The good practices featured in the booklet represent the actual trends and developments in youth information practice across Europe.

The showcased good practice was selected from SHeryica and the annual activity reports of ERYICA members. The booklet aims at inspiring youth information workers by highlighting new ideas and successful execution, while hoping to give recognition to these achievements at the European level.

The electronic version of the publication is available for download at: <http://eryica.org/page/publications>

25TH GENERAL ASSEMBLY AND SEMINAR 'THE IMPORTANCE OF YOUTH INFORMATION IN ORDER TO INCREASE THE WELLBEING OF YOUNG PEOPLE'



Overijse and Leuven, Belgium, 26-30 March 2014

The 25th General Assembly of ERYICA (GA, 28-30 March 2014) with 36 participants from 19 countries was hosted by the Belgian members of the organisation: Jong & Van Zin, De Ambrassade, CIDJ, InforJeunes and Infotreff. During the Assembly, two new members of the Governing Board were elected with a mandate until the GA in 2016 - Claire Conlon (CIDJ, France) and Jorge Orlando Queirós (IPDJ, Portugal).

The General Assembly was preceded by a seminar titled *The Importance of Youth Information in Order to Increase the Wellbeing of Young People* (26-28 March 2014) that summoned 28 participants from 9 countries who prepared and presented recommendations to the GA in the 3 thematic areas of the programme: peer support, sex and relationships and participation.

2ND EXTRAORDINARY GENERAL ASSEMBLY



Braga, Portugal, 20 June 2014

Following the discussions about an eventual change of the membership structure, the Governing Board convened an Extraordinary General Assembly with 19 participants from 13 countries that was hosted by IPDJ in Portugal. The starting point of the event was a background document prepared on the basis of the results of an online survey and an online working group.

The Extraordinary General Assembly decided on minor modifications to the Standing Orders concerning the role of young people in the organization and the status of Co-Operating Organisations and gave a mandate to the Governing Board to draft further textual changes to the Statutes and the Standing Orders.

projects

YOUTH ON THE MOVE - INFOMOBILITY (YoMIM)

In the framework of the *Youth on the Move – InfoMobility (YoMIM)* project lasting from 1 February 2013 until 31 May 2014, ERYICA and our partners developed a specialised youth information service for young people on the move.

On the one hand, the concept creates innovative and professionally challenging working environment for the **youth information workers, supported** by innovative methods, tools and resources of international networking. On the other hand, it **addresses the concerns of prospective** and already **mobile young people** prior, during and after mobility experience in preparing, providing, and evaluating information on opportunities and practical aspects linked to young people's stay abroad. It therefore encourages and promotes mobility as it provides information, guidance and counselling before and during young people's permanence in a foreign country making it an informed and conscious experience.

The underlying idea behind the YoMIM initiative is to address mobility related concerns of young people and **use the already existing and established youth information infrastructure**, cooperation network and professional approach in supporting young people in their mobility quests. YoMIM aims to address prospective and already mobile young people in familiar and safe environments known to them: in youth information centres.

Remarkably, the project also responds to one of the identified fundamental challenges in mobility area – it works to **establish synergies among relevant stakeholders** and utilise the already existing resources in the youth information and mobility field – namely the tools of Eurodesk network, European Youth Card issuers and youth information and counselling structures.

To realise the aforementioned aims, the following **concrete outcomes** were realised:

- the establishment of the YoMIM Network, consisting of Youth Information Centres with a trained YoMIM Guide
- the creation and delivery of a YoMIM Training for the Guides, preparing them for the specificities of InfoMobility. This training was prepared by the Training Task Force
- an e-book template for the training manual, permitting a more flexible use of the training material. All ERYICA training courses were imported to this platform
- the establishment of self-assessment quality guidelines titled Quality Management in Youth Information and Counselling – A Competency Development Framework, for the provision of the services. This tool was prepared by the ERYICA Working Group and can be downloaded from <http://eryica.org/page/publications>



- a smartphone application dedicated to encompass and inform young people on all aspects of their stay in a foreign country while presenting them with reliable, verified, up-to-date, user friendly and trustworthy information. All content is dynamically linked to the yomim.eryica.org website, making all information available on both mobile and computer platforms. The YoMIM app can be downloaded from the Google Play Store and the App Store.

The partners of the YoMIM project were:

- LOGO Jugendmanagement, Austria
- Zajednica ICM, Croatia
- ENTK, Estonia
- Koordinaatti, Finland
- Foundation for Youth, Lithuania
- ERYICA, Luxembourg
- Aġenzija Żgħażaġh, Malta
- Ponto JA Lisbon, Portugal
- Ponto JA Braga, Portugal
- European Youth Card Association, Slovakia
- MISSS, Slovenia
- CIPAJ, Spain
- Solna UngInfo, Sweden
- JONG Rotterdam, The Netherlands
- GSM Youth, Turkey



The YoMIM project was co-funded by the Youth in Action Programme of the European Commission.

For more information go to:

<http://eryica.org/page/youth-move-infomobility-yomim>

SUMMER UNIVERSITY ON YOUTH INFORMATION AND COUNSELLING (SUYIC)



The Summer University has been a space dedicated to the development of youth policy in Europe and in Africa, based on the importance of quality youth information and counselling for young people. It focused the discussion on the state of the art of youth information and counselling as a starting point to support and develop the provision at local, national and regional level of youth information and counselling services.

The **aims** of the Summer University were to:

- analyse and present youth information as provided in Europe and in Africa
- improve the provision of youth information services in Europe and in Africa
- exchange good practices in the field of youth information in a global perspective
- foster the creation and/or the enhancement of development plans and Euro-African partnerships in the field of youth information and counselling
- improve the capacity of youth information workers and organisations to increase young people's employability, health, mobility and reduce youth poverty on a global scale.

From 9 African and 10 European countries (Angola, Burundi, Guinea-Bissau, Kenya, Malawi, Sao Tome and Principe, Tanzania, Uganda, Zambia and Austria, Belgium, Finland, Ireland, Lithuania, Luxembourg, Malta, Norway, Portugal, The Netherlands), **120 participants of 25 core partners came together to build a meeting point among young people and youth information workers from Africa and Europe.** With the collaboration of the Portuguese Institute for Youth and Sports (IPDJ) and the Portuguese National Youth Council (CNJ) and the support of the Youth In Action Programme of the European Commission and of the Council of Europe, together with the collaboration of the local partners, the Municipality of Braga and the GNRation Centre - Bracara Augusta Foundation, ERYICA coordinated the preparation and realisation of a Summer University on Youth Information and Counselling that involved not only the 25 core partners but also other **ERYICA members**, youth information organisations and networks, such as the European Youth Card Association (**EYCA**) and **Eurodesk**.

ERYICA believes that the success of the event and the follow-up possibilities will manifest in concrete actions and the development of youth information and counselling practice in all the countries that were represented at the Summer University.

The final report of the event can be downloaded from <http://eryica.org/page/publications>.

TRAINING TASK FORCE



In 2014, the ERYICA Training Task Force (TTF) held two physical and two online meetings, all within the framework of the *Youth on the Move - InfoMobility (YoMIM)* project. The team finalised and successfully delivered the YoMIM training to the group of YoMIM Guides.

The meetings took place at the following venues and dates:

- 5 February 2014 (*online*)
- 18 February 2014 (*online*)
- 2-5 March 2014, Graz, Austria
- 13-14 May 2014, Helsinki, Finland

The TTF ended their mandate with the completion of the YoMIM project on 31 May 2014.

Members of the Training Task Force were:

- Mika Pietilä - Chair, Koordinaatti, Finland
- Görkem Bağcı – GSM Youth Services Centre, Turkey
- Alexandra Cangelosi – Bundesnetzwerk Österreichische Jugendinfos, Austria
- Mick Conroy - University of Wales, Newport, United Kingdom
- Irena Mikulić - PRONI Centre for Social Education, Croatia
- Hannes Sildnik – ENTK, Estonia
- Dick Smit – JONG Rotterdam, the Netherlands
- Imre Simon – ERYICA, Luxembourg (ex officio)

services

TRAINING FOR YOUTH INFORMATION WORKERS

The popularity and success of the youth information training courses remains, with 17 courses organised in 2014. The YIntro course has been registered as a continuing education programme at Tallinn University. Likewise, in Wales the YIntro course forms part of the national youth work training system of YMCA. Besides these courses, 174 participants received ERYICA certificates in 7 countries, having completed one of the following trainings:

YIntro

- Tallinn, Estonia, 8-9 January 2014, organised by ENTK and Egomind
- Wales, United Kingdom: 5 courses during 2014, organised by ProMo-Cymru and YMCA
- Vilnius, Lithuania, 18-22 October 2014, organised by LiJOT and Creativitas
- Rautalampi, Finland, 24-26 November and 11-12 December 2014, organised by Koordinaatti
- Tallinn, Estonia, 24-25 November and 11-12 December 2014 (+ 1 day e-learning), organised by ENTK and Egomind
- Prague, Czech Republic, 27-30 November 2014, organised by NÚV

YIntro Training to Trainers

- Oulu, Finland, 2-4 June 2014, organised by Koordinaatti

Digital YIntro

- Vilnius, Lithuania, 26-28 May 2014, organised by LiJOT and Creativitas

Jimmy

- Oulu, Finland, 3-4 February 2014, organised by Koordinaatti
- Luxembourg, 13-14 February 2014, organised by CIJ
- Kokkola, Finland, 28 April and 05 May 2014, organised by Koordinaatti
- Oulu, Finland, 9 September and 29 September 2014, organised by Koordinaatti

YoMIM

- Graz, Austria, 4-6 March 2014, organised by ERYICA



INFOMOBIL

The content of Infomobil, while still available online at www.infomobil.org, has been imported to the smartphone app platform in the frame of the 'Youth on the Move - Infomobility' (YoMIM) project. This increased the outreach of the content on new communication channels.

SHeryica

By the end of 2014, SHeryica, the online platform for Youth Information workers, counted over 550 registered members, a 10% increase on a year earlier. These Youth Information professionals come from 32 countries and 290 Youth Information Centres (dated 17.03.2015). The stories published on the platform are automatically shared on Facebook and Twitter, whereas the initiative to consider SHeryica stories as the basis of future Good Practice booklets continues.

SOCIAL MEDIA

ERYICA has been actively promoted on social media during 2014. The total number of ERYICA Facebook page fans is 54% up on a year earlier, reaching 1415 from 45 countries. We reached out to more than 37 500 people with 97 posts published during the year and 2700 readers got engaged in liking or sharing our posts. The fan page of SHeryica reached 700 people in total and the number of page likes has increased to 462 by the end of the year. SHeryica is present not only on Facebook but also on Twitter, where the number of followers amounts to 151. ERYICA has equally an account on LinkedIn.

INTRANET

In 2014, the Intranet system hosted subscription, application and registration to all ERYICA events, as well as all the evaluations of those. Furthermore, it fulfils an important role in the everyday functioning of the organisation, it stores all corporate documents and offers co-operative working interface and storage space for members as well.

partnership with the Council of Europe

ERYICA activities with the Council of Europe have been developing within the framework of the Partnership Agreement that is being maintained through the work of the Joint Coordinating Committee (JCC).

MEETINGS OF THE JCC

Budapest, Hungary, 27 March and Strasbourg, France, 12 November 2014

Two Joint Coordination Committee meetings took place in 2014 that included the evaluation of the partnership's activities and the planning for the events of 2015. Davide Capecchi participated in the meeting of March, while Sif Vik, Jorge Orlando Queirós and Imre Simon represented ERYICA at the November meeting.

SUMMER UNIVERSITY ON YOUTH INFORMATION AND COUNSELLING

Braga, Portugal, 14-19 June 2014

The Council of Europe contributed to the success of the Summer University through the Administrative Arrangement and Media Training for Young People. The participation of representatives from Council of Europe member states, especially from the Western Balkans and South-Eastern Europe and Caucasus have been supported, making the mix of participants and the represented youth information work realities even more diverse.

André-Jacques Dodin and Muriel Julien represented the CoE during the event.

PROMOTION OF THE COMPENDIUM ON YOUTH INFORMATION AND COUNSELLING

The Compendium, realised in cooperation of the Council of Europe and ERYICA in 2013, has been promoted in a number of countries that are among the target ones of the publication. These include countries where the youth information field has its sprouts but faces challenges (e.g. Bosnia and Herzegovina, Montenegro) and countries where there is an intention to launch youth information and counselling services (e.g. Latvia, Georgia) and the Compendium could facilitate this process.

YOUTH POLICY REVIEW OF SERBIA

Davide Capecchi participated in the Council of Europe's youth policy review of Serbia, an engagement that contributed to the professional recognition of ERYICA and to discovering the youth work reality of the country more in detail.

NO HATE SPEECH MOVEMENT

Although ERYICA's seat in the Follow-up Group of the Campaign has become vacant, the organisation was still active in the promotion of the No Hate Speech Movement. News and developments were regularly published on our website, Facebook page and newsletter, while direct communication to Members encouraged their participation in different actions.

CDEJ MEETINGS

24-26 March, Budapest, Hungary And 12-14 November 2014, Strasbourg, France

ERYICA is an observer of the CDEJ (European Steering Committee for Youth), a statutory body of the Council of Europe that is co-managing the Youth activities and budget of the Department of Youth and Sport together, on an equal basis, with the Advisory Council on Youth. Meetings of CDEJ have been seized as an opportunity to discuss Youth Information development with responsible persons of the Ministries in charge of youth.

Davide Capecchi, Director participated in the meeting on the days of 24-26 March and Sif Vik, Treasurer represented the organisation on 12-14 November.



how eryica works

THE GOVERNING BOARD

The Governing Board is the organ responsible for the implementation of the objectives of the Agency. Members of the Governing Board are elected for a mandate of 3 years.

The members of the Governing Board are:

President:

Sanja Vuković-Čović (Zajednica ICM, Croatia)

Vice Presidents:

Miriam Teuma (Aġenzija Żgħażaġh, Malta)

Daniel Poli (IJAB, Germany)

Treasurer:

Sif Vik (Forum för Ungdomsinformasjonskontor, Norway)

Members:

Franck Chabriac (CIJ, Luxembourg)

Claire Conlon (CIDJ, France)

Jorge Orlando Queirós (IPDJ, Portugal)

Nele Bulens (until Meeting 51) / Hans Cools (from Meeting 52 on) (Jong & Van Zin, Belgium)



The ERYICA Governing Board had its four annual meetings in the following venues and dates:

Meeting 49: Sliema, Malta (31.01.- 01.02.2014); hosted by Aġenzija Żgħażaġh

Meeting 50: Overijse, Belgium (28-30.03.2014); hosted by Jong & Van Zin

Meeting 51: Braga, Portugal (19-21.06.2014); hosted by IPDJ

Meeting 52: Luxembourg, Luxembourg (25-27.09.2014); hosted by CIJ

THE ERYICA OFFICE

Since June 2007, the ERYICA Secretariat is based in Luxembourg. In 2014, it consisted of a team of three people:

Davide Capecchi – Director

Imre Simon – Members' Services Coordinator

Marie-Paule Kohn – Accountant

The Secretariat continued hosting interns in 2014 to reinforce ERYICA's European identity and ensure the involvement of young people in our everyday activities. During the year, Blanca Bordallo from Spain, Nikos Takantzas from Greece and Katarína Farkašová from Slovakia supported the activities of the Secretariat.

membership

By the end of 2014, ERYICA's membership counted 24 Members, 5 Affiliated organisations and 2 Co-operating organisations in 25 countries.

MEMBERS

Austria (1)

Bundesnetzwerk Österreichische Jugendinfos

Address: c/o Schraubenfabrik, Lilienbrunnigasse 18/2/41,
A-1020 Vienna

Phone: (43+1) 216.48.44.56

Fax: (43+1) 216.48.44.55

E-Mail: info@jugendinfo.at

Website: <http://www.jugendinfo.at>

Belgium (5)

Jong & Van Zin

Address: Kipdorp 30, 2000 Antwerpen

Phone: (32+3) 336.99.99

Fax: (32+3) 232..51.62

E-Mail: info@jongenvanzin.be

Website: <http://www.jongenvanzin.be/>

Infotreff

Address: Aachenerstr. 53, BE - 4700 EUPEN

Phone: (32+87) 74.41.19

Fax: (32+87) 56.09.28

E-Mail: infotreff@rdj.be

Website: <http://www.jugendinfo.be/>

De Ambrassade

Address: Leopoldstraat 25 - 1000 Brussels

Phone: +32 (0) 2 551 13 50

Fax: +32 (0) 2 551 13 85

E-Mail: info@ambrassade.be

Website: <http://www.ambrassade.be/>

CIDJ - Centre d'information et de documentation pour jeunes

Address: Rue Saint-Ghislain 29, BE - 1000 BRUXELLES

Phone: (32+2) 219.54.12

Fax: (32+2) 219.54.13

E-Mail: cidj@cidj.be

Website: <http://www.cidj.be/>

FIJWB - Fédération Infor Jeunes Wallonie-Bruxelles

Address: Rue Godefroid 20, BE - 5000 NAMUR

Phone: +32 (0)81 98 08 16

E-Mail: federation@inforjeunes.be

Website: <http://www.inforjeunes.be/>

Croatia (1)

AYICC - Zajednica informativnih centara za mlade u Hrvatskoj
 Address: Avenija Marina Držića 71/A, HR-10000 Zagreb
 Phone: +385 15 584 318
 Fax: +385 01 619 8383
 E-Mail: zajednicaicm@gmail.com
 Website: <http://zajednica-icm.hr/>

Cyprus (1)

Youth Board of Cyprus
 Address: 6, Evgenias & Antoniou Theodotou, P.O. Box 20282, CY 2150 - NICOSIA
 Phone: +357 25392211
 Fax: (357+2) 240.27.00
 E-Mail: cheleutheria@youthboard.org.cy
 Website: <http://www.youthboard.org.cy/>

Czech Republic (1)

NUV - Národního ústav pro vzdělávání
 Address: Na Porici 1035/4, CZ - 101 00 PRAHA 10
 Phone: +420 224.225.046
 Fax: +420 224.225.046
 E-Mail: julie.cakiova@nuv.cz
 Website: <http://www.nuv.cz/>

Estonia (1)

ENTK - Eesti Noorsootöö Keskus
 Address: Tõnismägi 11, EE – 15192 TALLINN
 Phone: +375 0329; mobile: +372 5552 2405
 Fax: +372 7350 300
 E-Mail: andres.lokk@entk.ee
 Website: <http://www.entk.ee/>

Finland (1)

Koordinaatti – Nuorten tieto- ja neuvontatyön kehittämiskeskus
 Address: PL 66, 90015 OULUN KAUPUNKI
 Phone: +358 (0)44 703 8216
 Fax: +358 (0)8 557 1191
 E-Mail: nutikoordinaatio@ouka.fi
 Website: <http://www.koordinaatti.fi>

France (1)

CIDJ - Centre d'information et de documentation jeunesse
 Address: 101 quai Branly, FR - 75740 PARIS Cedex 15
 Phone: (33) 144.49.12.00
 Fax: (33) 140.65.02.61
 E-Mail: cidj@cidj.com
 Website: <http://www.cidj.com/>

Germany (1)

IJAB - Fachstelle für Internationale Jugendarbeit der Bundesrepublik Deutschland e.V.
 Address: Godesberger Allee 142-148, DE - 53175 BONN
 Phone: (49+228) 950.60
 Fax: (49+228) 950.61.99
 E-Mail: info@ijab.de
 Website: <http://www.ijab.de/>

Luxembourg (1)

CIJ - Centre Information pour Jeunes
 Address: 87, route de Thionville, L-2611 LUXEMBOURG
 Phone: (352) 26.29.32.00
 Fax: (352) 26.29.32.15
 E-Mail: cij@info.jeunes.lu
 Website: <http://www.cij.lu/>

Malta (1)

Aġenzija Żgħażaġh
 Address: St Joseph High Road, SVR 1012 Santa Venera
 Phone: +356 2258 6700
 E-Mail: info.youthmalta@gov.mt
 Website: <http://www.agenzjazghazagh.gov.mt/>

Montenegro (1)

Forum Mladi I Neformalna Edukacija (Forum MNE)
 Address: ul. Bratstva i jedinstva 4 81400 Podgorica
 Montenegro - Crna Gora
 Phone: +382 69 319 889
 Fax: +382 82 602 710
 E-mail: dragana.papic@forum-mne.com
 Website: <http://www.forum-mne.com/>

Netherlands (1)

Stichting JONG Rotterdam
 Address: Vijverhofstraat 47, NL - 3032 SB ROTTERDAM
 Phone: (31+10) 436.57.30
 Fax: (31+10) 436.57.60
 E-Mail: marcboes@jongerenwerk.nl
 Website: <http://www.jongerenwerk.nl/>

Norway (1)

Forum för Ungdomsinformasjonskontor
 Address: c/o Tvibit Youth Centre, Fredrik Langesgt. 29, NO
 - 9008 TROMSO
 Phone: (47+776) 978.66
 Fax: (47+776) 978.71
 E-Mail: sif@tvibit.net
 Website: <http://www.unginfo.no>

Portugal (1)

IPJD - Instituto Português do Desporto e da Juventude
Address: Departamento de Informação, Comunicação e
Relações Internacionais Rua Rodrigo da Fonseca, nº 55 PT
- 1250-190 LISBOA
Phone: (351) 210 470 000
Fax: (351) 210 470 020
E-Mail: geral@ipdj.pt
Website: <http://www.ipdj.pt/>

Slovenia (1)

MISSS - Mladinsko Informativno Svetovalno Sredisce
Slovenije
Address: Kunaverjeva 2, SI - 1000 LJUBLJANA
Phone: (386+1) 510.16.75
Fax: (386+1) 510.16.70
E-Mail: misss@guest.arnes.si
Website: <http://www.misss.org/>

Spain - Catalunya (1)

ACJ – CATALAN YOUTH AGENCY
Address: Carrer Calàbria, 147 baixos 08015 Barcelona
Phone: +34 93 483 83 83
Fax: +34 93 483 83 62
E-Mail: xarxasij.bsf@gencat.cat
Website: <http://www.gencat.cat/joventut>

Switzerland (1)

Infoclick.ch
Address: Sandstrasse 5, CH-3302 Moosseedorf
Phone: +41 (0) 31 850 10 90
Fax: +41 (0) 31 850 10 21
E-Mail: welcome@infoclick.ch
Website: www.infoclick.ch

United Kingdom (2)

Young Scot Enterprise
Address: Rosebery House, 9 Haymarket Terrace, GB -
EDINBURGH EH12 5EZ
Phone: (44+131) 313.24.88
Fax: (44+131) 313.68.00
E-Mail: info@youngscot.org
Website: <http://www.youngscot.org/>

ProMo-Cymru
Address: 18 Harrowby Street, Butetown Cardiff, CF10 5GA
Phone: +44 02920 462222 / 07970 662341
Fax: +44 02920 481331
E-Mail: marco@promo-cymru.org
Website: <http://www.promo-cymru.org/>

AFFILIATED ORGANISATIONS

Andorra (1)

Departament de Joventud I Voluntariat del Govern d'Andorra

Address: Prada Casadet, AD 500 Andorra la Vella

Phone: 00376 829 456

Fax: 00376 820 606

E-Mail: punt_jove@govern.ad

Website: <http://www.joventut.ad/>

Bosnia and Herzegovina (1)

Omladinska informativna agencija BiH (OIA)

Address: Ferhadija 28, 71000 Sarajevo, BiH

Phone: +387 33 23 77 64

Fax: +387 33 23 77 64

E-Mail: oia@oiabih.info; info@oiabih.info; jan@oiabih.info

Website: <http://oia.mladi.info/>

Finland (1)

ALLIANSSI - Suomen Nuorisoyhteistyö Allianssi

Address: Asemapäällikönkatu 1, FI - 00520 HELSINKI

Phone: (358+20) 755.26.00

Fax: +358 (0)20 755.26.27

E-Mail: info@alli.fi

Website: <http://www.alli.fi>

Liechtenstein (1)

aha - Tipps & Infos für junge Leute

Address: Bahnhof, FL-9494 Schaan, Liechtenstein

Phone: 00423-239 91 17

Fax: 00423-239 91 19

E-Mail: gabriel@aha.li

Website: <http://www.aha.li/>

Turkey (1)

GSM Youth Services Centre

Address: Bayındır Sokak No: 45 / 9 Kızılay, 06640 Ankara

Phone: +90 312 417 11 24

Fax: +90 312 425 81 92

E-Mail: gsm@gsm.org.tr

Website: <http://www.gsm.org.tr/en>

COOPERATING ORGANISATIONS

Lithuania (1)

LiJOT – Lithuanian Youth Council

Address: Didžioji str. 8-5, LT-01128 Vilnius

Phone: +370 5 279 10 14

Fax: +370 5 279 10 14

E-mail: evaldas@eurodesk.lt

Website: <http://www.eurodesk.lt>

Sweden (1)

Solna UngInfo

Address: Solna UngdomsCafé, Huvudstagan 2, b, 171 44

SOLNA

Phone: +46 8 7050024

E-Mail: info@solnaungdomscafe.se

Website: <http://www.unginfo.se>

join the network

WHO CAN JOIN US?

The ERYICA network is open for enrolment to all structures, whatever their scope, on condition they work with and respond to the expressed or unexpressed needs of young people and promote their autonomy **in a youth (information) framework**. These structures, once enrolled by decision of the Governing Board, can become Members, Affiliated Organisations or Co-operating Organisations.

For ERYICA, youth information and counselling services constitute the expression of the democratic right of all young people, without exception, to have access to reliable and pluralist information in all areas that are of concern to them. The Governing Board may only examine applications for membership from organisations which conform to these principles, and which undertake to sign the **European Youth Information Charter**.

Members of the Agency are co-ordinating bodies (governmental or non-governmental) in the field of generalist youth information or counselling, which operate in accordance with the principles of the European Youth Information Charter.

In order to join ERYICA, these coordinating bodies must be:

- formally established national coordinating structures, or
- bodies that have a national or regional co-ordination function according to the form adopted in their country, especially with regard to the nature of the respective policy in the field of youth.

To become an **Affiliated Organisation**, one structure or body must be working in the field of youth information and counselling and must either be national or transnational in scope, or involved in a process of national or transnational coordination in this field. The status of Affiliated Organisation may be accorded to organisations in countries outside Europe.

The status of a **Co-operating Organisation** may be accorded to organisations that are involved or intend to be involved in youth information and/or counselling work on local, regional, or national level in any country.

An application for membership of ERYICA must be made in writing, and will be considered by the ERYICA Governing Board.

WHY JOIN US?

Being a Member of ERYICA will enable organisations to access a number of opportunities from which all non-members are excluded. How and by what extent these can be taken advantage of strongly depends on the nature and on the needs of each organisation. Being part of a European-wide network of more than **7.500 youth information centres** will allow members to:

1. Accessing and **exchanging good practice, innovative methods, knowledge, ideas, passion and enthusiasm** by taking part in study visits, meetings, seminars and in the General Assembly;
2. **Taking part in Training** of Youth Information workers, through courses organised directly by ERYICA or by members and partner organisations;
3. Receiving **political support** in establishing, maintaining, strengthening youth information in cooperation with local and governmental bodies, thanks to the important role of ERYICA as policy development actor in the Council of Europe and with the European Union;
4. Posting **items in the ERYICA Newsletter**, sent to a broad number of stakeholders;
5. Being **elected to the Governing Board** of the Agency, renewed every three years;
6. Accessing **fundraising opportunities**, being constantly informed about adequate calls of proposal;
7. Receiving **support through the “Country Development Service”**, a programme aiming at empowering Members under specific conditions;
8. Contributing to the development of generalist information in Europe and **supporting colleagues** in this challenging task;
9. **Influencing policy making processes** in Europe and different countries;
10. Have the right to use the ERYICA logo on your website and in printed materials and **claim membership**, also through Members’ certificates;
11. Be involved in the **“Infomobil”** service, an online platform supporting mobility of young people in Europe;
12. Being member of **SHeryica**, the interactive platform for youth information workers;
13. **Make a difference** in youth information to millions of young people in Europe.

And most of all, to enable young people in Europe to make informed choices, relevant to their lives.

eryica at a glance

December 2014: The third edition of the Good Practice in Youth Information booklet is published. **June 2014:** The Summer University on Youth Information and Counselling brings together 120 participants from 19 countries. **December 2013:** The Youth Information Starter Kit is available in 7 languages. **September 2013:** An ERYICA video opens the EU Youth Conference in Vilnius, Lithuania. **June 2013:** The Symposium on Youth Policy in South East Europe: the role of information and counselling takes place in Zagreb, Croatia. **February 2013:** ERYICA launches the Youth on the Move – InfoMobility (YoMIM) project, the goal of which is to innovate and enhance youth work in the field of mobility. **July 2012:** pilot of the 5th youth information training course of the ERYICA training system, the Advanced YIntro. **April 2012:** Launch of the Information Right Now! Campaign in partnership with the Council of Europe. **June 2011:** Publishing of Guide to Safety and Quality online. **April 2011:** 25th Anniversary Celebration of ERYICA in Opatija, Croatia. **February 2011:** Launch of JIMMY, the Youth Information Mediator project. **September 2010:** Colloquy “Bridging the Gap” organised with support of the Council of Europe in Budapest, Hungary, European Youth Centre. **June 2010:** Launch of Council of Europe Recommendation CM/Rec(2010)8 on Youth Information. **December 2009:** ERYICA launches SHERYICA, the Interactive Platform for Youth Information workers and adopts the Principles for Online Youth Information. **January 2009:** Launch of the “A Better Youth Information for New Times” project. **December 2008:** Launch of ERYICA’s first project “Meet the Street”. **April 2008:** ERYICA inaugurates the European Youth Information Day, on April 17th. **November 2007:** ERYICA together with the Council of Europe organise a colloquy on the Future of Youth Information in Europe in Budapest, Hungary. **July 2007:** ERYICA office moves to Luxembourg. **April 2006:** ERYICA celebrates its 20th anniversary and organises a European seminar on Youth Participation together with Eurodesk and EYCA in Vienna. **November 2005:** Policy statement on “Indicators for a National Youth Information Policy” is adopted in Ljubljana, Slovenia. **September 2005:** ERYICA organises the European Seminar on “Quality Matters in Information for Young People” together with Eurodesk and EYCA in Paris. **November 2004:** Updated version of the “European Youth Information Charter” is adopted in Bratislava. **December 2001:** ERYICA releases the Minimum Basic Training Course (MBTC) module for its training of Youth Information workers. **November 2000:** First ERYICA Governing Board is established. **July 1999:** ERYICA publishes its first study on “Generalist Youth Information in Europe in 1997”. **December 1998:** ERYICA launches the online version of Infomobil. **April 1997:** Council of Europe signs a Partnership Agreement with ERYICA. **December 1996:** 12 organisations in 8 countries constitute ERYICA’s initial partners. **April 1995:** European Colloquium (Marly-le-Roi, France) recommends the creation of a framework for European cooperation in the field of “generalist” Youth Information and counselling. **April 1994:** ERYICA registers as a non-profit making association in Luxembourg. **December 1993:** 4th ERYICA General Assembly in Bratislava, Slovakia adopts the European Youth Information Charter. **May 1991:** ERYICA publishes the “European Directory of Youth Information Centres”: 471 centres in 18 countries. **February 1990:** Committee of Ministers (Council of Europe) adopt Recommendation 90/7 on “Information and Counselling to be Provided to Young People in Europe”. **May 1988:** 1st ERYICA General Assembly (Pomezia, Italy). **August 1987:** ERYICA registers as a non-profit-making association in Amsterdam. **June 1987:** ERYICA launches first “Guides for Young Visitors”, booklets containing practical information about European countries to promote youth mobility. **April 1986:** Founding of ERYICA in Madrid, Spain as the result of a constitutive Meeting.



Erasmus+

European youth information
and counselling agency

eryica a.s.b.l.
info@eryica.org
www.eryica.org
www.sheryica.org
www.infomobil.org