



# **ERYICA**

# **Annual Report**

# **2012**



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## dear reader

We are glad to present you ERYICA's Annual Report for the year 2012.

On the next pages you will have an overview of our activities during the past year and you can get acquainted with the aims that our organisation has been working for.

'Information Right Now!' – this was the key phrase of 2012 at ERYICA. In cooperation with the Council of Europe, our network completed a successful campaign on young people's right for information, as well as information as a prerequisite to access rights. With over 35.000 young people participating in these activities and the campaign's photo exhibition presented, among others, at the Council of Europe Conference of Ministers in St. Petersburg, ERYICA did not only promote the case of youth information but showcased the capacities of a strong network.

The other major project that started in 2012 aims at showcasing something else, too: the potential that our network of Youth Information Centres in 27 countries is carrying to provide information and

face-to-face counselling services for young people on the move. As more and more of them have access to internships and jobs across Europe, we believe that the service to be developed in the Youth on the Move – InfoMobility project will fill a niche.

As seen from the mere two examples above, ERYICA values the collaboration with its partners and stakeholders working for similar aims in different contexts and looking forward to joining efforts in the future as well.

ERYICA is a network of both physical and virtual spaces. With the youth information centres that provide face to face contact and assistance to the young generation, we consider our services not only unique in the field but increasingly important in the virtual age.

An achievement that reinforces this capacity further is that our training system closed its so far best year in 2012, with 11 of our member countries hosting and organising

one or more courses, developing the skills and competences of our colleagues who provide services in youth information centres.

It has been 5 years that the Secretariat moved to Luxembourg and this occasion was celebrated along with the 25th anniversary of our Luxembourgish member organisation. The event provided a nice retrospection on the last years and decades both for ourselves and for our stakeholders. However, it was young people's testimonies, both live and on videos, that provided the real evidence for celebration and also to keep the slogan alive: information, right now!



*Sanja Vuković-Čović*

**Sanja Vuković-Čović**  
ERYICA President

## about eryica

### WHO WE ARE

We are an international non-governmental, non-profit-making association, based in Luxembourg.



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Our network currently consists of 25 Member Organisations along with 7 Affiliated and 2 Co-operating organisations. We operate in 27 countries, in more than 7.500 Youth Information Centres.

ERYICA has been established on 17 April 1986 in Madrid.

### OUR STRUCTURE

ERYICA has two decision-making organs: the General Assembly and the Governing Board.

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As the principal organ of the Agency, the **General Assembly** convenes each year and examines a report on the activities of the past year, as well as the financial accounts. It also discusses and adopts the work programme and budget for the next year, takes decisions on major policy issues and (every three years) elects the Governing Board.

The **Governing Board** is the organ responsible for the implementation of the objectives of the Agency. In particular, the Governing Board has the following functions:

1. preparing the sessions of the General Assembly, and implementing its decisions;
2. implementing and supervising the programmes of the Agency;
3. organising the services provided by the Agency;
4. establishing Working Groups and special commissions, defining their objectives, appointing their Coordinator(s) and supervising their activities;
5. developing and coordinating the European Network of Youth Information and counselling structures;
6. managing the financial and administrative affairs of the Agency;
7. admitting new Members and Affiliated Organisations;
8. delegating authority concerning the representation of the Agency and the signature of legal contracts.

## THE GOVERNING BOARD

ERYICA's Governing Board is composed of eight members: a president, two vice-presidents, a treasurer and four members.

The Governing Board members of 2012 are:

**Marc Boes**

President, JONG Rotterdam, the Netherlands

**Claire Conlon**

Vice-President, CIDJ, France

**Sanja Vuković-Čović**

Vice-President, Zajednica ICM, Croatia

**Mika Pietilä**

Treasurer, Koordinaatti, Finland

**Julie Mensík Čáková**

NIDM, Czech Republic

**Jelena Miljanić**

Forum MNE, Montenegro

**Tanja Novaković**

MISSS, Slovenia

**Jorge Orlando Queirós**

IPJ, Portugal

The Governing Board has been elected on December 6, 2009 during the 20th ERYICA General Assembly. Its members have been appointed for the working period 2009 until 2013.



Members of the Governing Board and ERYICA staff at the 41st Governing Board Meeting in Ljubljana. From left to right: Tanja Novaković, Imre Simon, Lea Benirschke, Claire Conlon, Alexandra Beweis, Sanja Vuković-Čović, Mika Pietilä, Marc Boes and Davide Capecchi.

## ERYICA'S MISSION

ERYICA is an independent European organisation, composed of national Youth Information coordination bodies and networks.

We work to intensify European co-operation in the field of Youth Information work and services. Our aims are to develop, support and promote quality generalist Youth Information policy and practice at all levels, in order to meet the information needs of young people in Europe and to apply the principles of the European Youth Information Charter.

## ERYICA'S AIMS

As stated in the Agency's Constitution, ERYICA has three aims:

1. to promote respect for the principles of the European Youth Information Charter and to work for their implementation;
2. to ensure European coordination and representation in the field of Youth Information and counselling;
3. to promote the establishment of a European arena in this field, especially by developing a European Network of Youth Information and counselling structures.

In order to achieve these aims, the Agency seeks in the field of Youth Information and counselling:

- to bring together at the European level coordinating bodies in this field;
- to monitor at the European level the current situation of this sector and its evolution;
- to facilitate European cooperation among bodies working in this field, especially through professional exchanges;
- to promote research and innovation in this field and the development of services which meet the needs of young people;
- to cooperate with European institutions (such as the Council of Europe, the European Union, etc.) in this field;
- to undertake other initiatives in the sense of the Agency's aims which are deemed useful by its Members or its competent organs.

## the eryica office

Since June 2007, the ERYICA office, which is housing the ERYICA Secretariat, is based in Luxembourg.

The ERYICA Secretariat in 2012 consisted of a team of four people:

**Davide Capecchi**

Director

**Imre Simon**

Members' Services Coordinator

**Lea Benirschke**

Administrative Assistant

**Marie-Paule Kohn**

Accountant

## eryica framework

ERYICA's core framework documents are the European Youth Information Charter, adopted by the ERYICA General Assembly in 2004 and the Principles for Online Youth Information, adopted by the ERYICA General Assembly in 2009.





## European Youth Information Charter

Adopted in Bratislava (Slovak Republic) on 19 November 2004, by the 15th General Assembly of the European Youth Information and Counselling Agency (ERYICA).

### PREAMBLE

In complex societies and in an integrated Europe that offers many challenges and opportunities, access to information and the ability to analyse and use information is increasingly important for young Europeans. Youth information work can help them to achieve their aspirations and can promote their participation as active members of society. Information should be provided in ways that enlarge the choices available to young people, and that promote their autonomy and empowerment.

Respect for democracy, human rights and fundamental freedoms implies the right of all young people to have access to complete, objective, understandable and reliable information on all their questions and needs. This right to information has been recognised in the Universal Declaration of Human Rights, in the Convention on the Rights of the Child, in the European Convention for the Protection of Human Rights and Fundamental Freedoms, and in the Recommendation N° (90) 7 of the Council of Europe concerning information and counselling for young people in Europe. This right is also the basis for youth information activities undertaken by the European Union.

### INTRODUCTION

Generalist youth information work covers all topics that interest young people, and can include a spectrum of activities: informing, counselling, advising, guiding, supporting, befriending, coaching and training, networking, and referral to specialised services. These activities may be delivered by youth information centres, or through youth information services in other structures, or using electronic and other media. The principles of this Charter are intended to apply to all forms of generalist youth information work. They constitute a basis for minimum standards and quality measures which should be established in each country as elements of a comprehensive, coherent and co-ordinated approach to youth information work, which is a part of youth policy.

### PRINCIPLES

The following principles constitute guidelines for generalist youth information work, which seeks to guarantee the right of young people to information:

1. Youth information centres and services shall be open to all young people without exception.
2. Youth information centres and services seek to guarantee the equality of access to information for all young people, regardless of their situation, origin, gender, religion, or social category. Special attention should be paid to disadvantaged groups and to young people with specific needs.
3. Youth information centres and services should be easily accessible, without any appointment being required. They should be attractive for young people, with a friendly atmosphere. The operating hours should meet the needs of young people.
4. The information available shall be based on the requests of young people and on their perceived information needs. It should cover all topics that could interest young people, and should evolve in order to cover new topics.
5. Each user shall be respected as an individual and the response to each question shall be personalised. This shall be done in a way that empowers users, promotes the exercise of their autonomy, and develops their capacity to analyse and use information.
6. Youth information services shall be free of charge.
7. Information is given in a way that respects both the privacy of users and their right not to reveal their identity.
8. Information is provided in a professional manner by staff trained for this purpose.
9. The information offered is complete, up-to-date, accurate, practical and user-friendly.
10. Every effort is made to ensure the objectivity of the information provided through the pluralism and verification of the sources used.
11. The information offered shall be independent of any religious, political, ideological or commercial influence.
12. Youth information centres and services shall strive to reach the largest possible number of young people, in ways that are effective and appropriate to different groups and needs, and by being creative and innovative in their choice of strategies, methods and tools.
13. Young people shall have the opportunity to participate, in appropriate ways, in different stages of youth information work, at local, regional, national and international levels. These can include, among others: identifying information needs, the preparation and delivery of information, managing and evaluating information services and projects and peer group activities.
14. Youth information centres and services shall co-operate with other youth services and structures, especially in their geographical area, and shall network with intermediaries and other bodies that work with young people.
15. Youth information centres and services shall help young people both to access information provided via modern information and communication technologies, and to develop their skills in using them.
16. Each source of funding for youth information work should not act in any way that prevents a youth information centre or service from applying all the principles of this Charter.



## Principles for online youth information

Approved by the 20th General Assembly of ERYICA  
Rotterdam, the Netherlands, 05.12.2009

Internet is a powerful source of information and communication, as well as an integrated part of the social environment of young people. Provision of generalist Youth Information and Counselling online, as well as orientation on the Internet are new tasks, which are complementary to existing Youth Information work.

In addition to the role of Youth Information, helping young people find the right information and take their own decisions, Online Youth Information supports them to maximise the benefits of the Internet and minimise its potential risks.

Online Youth Information is an integral part of Youth Information work and thus, shall comply to all the principles formulated in the European Youth Information Charter. As Online Youth Information has some specific characteristics, an additional set of guidelines is needed.

In order to ensure the quality of provided Online Youth Information services and to guarantee their added value and trustworthiness ERYICA, the European Youth Information and Counselling Agency adopted the following principles.

1. Online Youth Information shall be accurate, up to date and verified. The date when it was produced or updated shall be clearly mentioned.
2. The content shall be based on the needs of young people. Those needs have to be identified and evaluated in an ongoing process.
3. The content shall be a selection of relevant, free of charge information that provides an overview of different options available. The applied selection criteria must be made public and understandable.
4. Online Youth Information shall be understandable for young people and presented in an attractive way for them.
5. Online Youth Information services shall be operable for all, especially taking into account users and groups with specific needs.
6. When young people have the opportunity to ask a question online it shall be clear within which time limit they will receive an answer. The answer shall be tailor-made and it shall be clear who is providing it.
7. When young people are included in producing content, the accuracy of the final content shall stay the responsibility of the youth information organisation.
8. Encouraging young people to give feedback shall be an integrated part of the ongoing development of Online Youth Information services. The feedback shall be easy to submit. It must be then evaluated and used to adjust the content. Young people shall be made aware of how their feedback has impacted on the services.
9. The author and the purpose of the Online Youth Information shall be clear and visible. If content of third parties is used, the source is clearly indicated.
10. It must be clear to the users who the providers of the Youth Information service are and what their motivation is. Full contact information should be clearly displayed. Sources of financial support shall be transparently displayed.
11. Online Youth Information services should provide methods and guidance which help young people increase their information literacy and online competences.
12. Online Youth Information services shall inform and guide young people on how to act in a safe and responsible way in online environments.
13. Online Youth Information services shall be a safe environment for young people.
14. Online Youth Information respects and protects the privacy of the users and allows them to modify or delete their own published private data.
15. Online Youth Information services respect the copyright of third parties and are aware of their own.
16. Youth Information workers shall be competent on the use of online tools and have information literacy skills. They shall be aware of new developments, relevant law and keep themselves informed about trends and new online practices among young people.

## partnership with the council of europe

Since 1997 ERYICA has been developing activities together with the Council of Europe within the framework of a Partnership Agreement.

The Joint Coordinating Committee (JCC) has led the undertaken activities. Marc Boes, Sanja Vuković-Čović and Davide Capecci represent ERYICA in the JCC. In 2012 the JCC held one meeting in Malta on 12 October 2012. This **23rd JCC meeting** evaluated the Information Right Now! Campaign and the planned activities for 2013 that will be delivered in partnership with the Council of Europe.

### INFORMATION RIGHT NOW!

Information Right Now! was a European campaign, launched on the European Youth Information Day, that is, on 17 April 2012 and implemented by ERYICA in partnership with the Council of Europe.

The campaign aimed to raise awareness among young people, decision makers and media on the special role of youth information with regard to young people's access to rights and – eventually – on the access to information as a right in itself for all young people.

respective target audiences – **reaching over 35 000 young people** between April and December 2012. The activities listed above as well as the Facebook page, the Facebook photo competition and the website were coordinated centrally by ERYICA. The Facebook account of the Campaign collected almost 3500 likes.

The campaign objectives were:

1. To make young people understand they have the right to information.
2. To make young people understand they have a right to information and move them to find it in the Youth Information Centre.
3. Together with young people, ask decision makers to guarantee their right to information.

On a decentralised level, the campaign consisted of **over 120 activities** of different scope and scale in 29 Council of Europe member countries, organised by local, ERYICA-member Youth Information Centres and Youth Workers, and tailored to the

The Facebook **photo competition** was launched on 16 May, the same day as the **Pan-European Campaign Action Day** that consisted of simultaneous events related to the Information Right Now! campaign across Europe. Young people were asked to visualise the theme 'Young People Are Asking' and over 100 entries were successfully submitted until the end of the competition on 31st August.

In the campaign, a group of young people, the so-called **Youth Ambassadors** had an important role in spreading the message for youths' right to information as well as using their capacities to contribute to society's



## information right now!



development. They were the Campaign's spokespeople who were actively advocating for the right to information among youngsters, decision-makers and media, and participated in Campaign events in their own or other countries. These young people received a training in Malta to equip them with all skills to represent the Campaign as spokespeople in various activities, meetings, workshops or conferences in their home countries and beyond. They were trained professionally by Julie Mensík Čákiová, Matjaž Medvešek and Pepe Herrera. The event gathered 24 young people from 13 countries.

The **photo exhibition** of the campaign displayed a selection of pictures that were taken on the Pan-European Action Day, as well as nominated by young people in the photo competition. The exhibition was disseminated as a 'do-it-yourself' travelling exhibition from the CoE Conference of Ministers in St. Petersburg across Europe, including stops at the European Youth Centres of the Council of Europe in Strasbourg and Budapest.

### REPRESENTATION OF ERYICA IN THE CDEJ Since 2008, ERYICA has been an observer of the CDEJ.

Since 2008, ERYICA has been an observer of the CDEJ – European Steering Committee for Youth, which is one of the statutory bodies of the Council of Europe, responsible for managing the activities in the field of Youth and Sport.

In 2012, ERYICA participated in both the 48th meeting of the CDEJ that took place in Budapest, Hungary on 28-30 March 2012 and the 49th meeting in Strasbourg, France on the dates of 12-14 November 2012. The Director of ERYICA, Davide Capecchi represented the organisation as an observer at these events.

## CDEJ SUMMER UNIVERSITY

This year's CDEJ Summer University was held on the dates of 25-29 July 2012 in the city of Tbilisi, Georgia.

ERYICA was represented in this event by Sanja Vuković Čović, Vice President.

During the days of the event, participants from a wide range of European backgrounds had the chance to learn more about the Council of Europe and its aims particularly in the youth field and the composition of the CDEJ – European Steering Committee for Youth.

The CDEJ Summer University aims to provide members of the CDEJ and the Advisory Council (notably new members) with a learning experience, which is likely to improve their motivation and capacity to actively participate in the work of the Council of Europe youth sector, notably in its co-management structures.

The topics of this year's edition, including study visits and presentations, covered upcoming priorities of the youth field and prepared for the CoE Conference of Ministers responsible for Youth. Visits have been paid to political structures and the event also provided an opportunity to meet representatives of target countries of ERYICA.

## eryica projects 2012

### JIMMY

The Jimmy – Youth Information Mediator has been one of ERYICA's flagship projects for 2012, with support from the Youth in Action Programme of the European Commission.

The project was established to provide professional training for youth workers on the provision of youth information, as well as to design and deliver an Advanced YIntro training course for further developing the competences of experienced youth information workers.

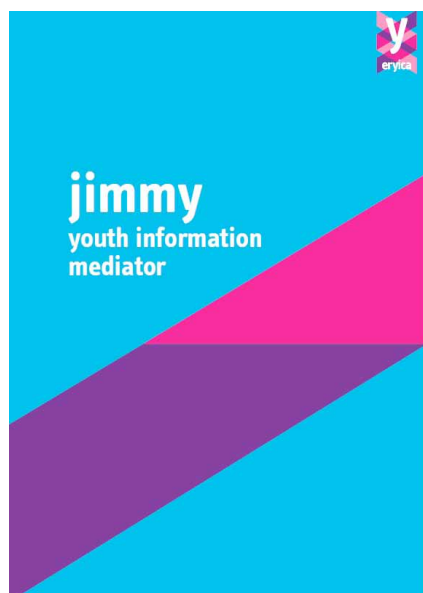
Continuing for 18 months and having finished on 31 August 2012, the project delivered the following outcomes:

- a **"Jimmy" training course** for youth workers on youth information and counselling;
- an **Advanced Training Course** on Youth Information and Counselling, that is, an Advanced YIntro;
- **translated Jimmy training manuals** in French, Italian and Spanish;
- **Jimmy flyers** to promote the concept and the training course;
- **Focus group flyers** to disseminate the results of the focus group survey.

To design the above mentioned training courses, four meetings of the Training Task Force were organised in 2012 (see 'Training for Youth Information Workers').

In order to make these courses meet the needs of young people the most concisely possible, 17 focus groups were delivered during the project and their results were incorporated in the training courses.

Both training modules were delivered and ERYICA certified trainers were trained on them. The Jimmy TTT took place in the end of 2011 (Vicenza, Italy, 18-21 December 2011), whereas the Advanced YIntro was piloted with the facilitation of Alexandra Beweis, Heike Voggenthaler and Mika Pietilä in Mollina, Spain, between 25-30 June 2012. 5 trainers received the ERYICA certificate and are going to disseminate the content in their national networks.



By now Jimmies (that is, Youth Information Mediators) operate in 6 countries: Croatia, the Czech Republic, Cyprus, Montenegro, the Netherlands and the UK. These youth workers, trained on the provision of youth information, co-operate with their local Youth Information Centres and increase the outreach of such services.

The partners of the project were:

- **ERYICA** – Luxembourg (applicant)
- **JONG Rotterdam** – the Netherlands
- **Koordinaatti** – Finland
- **CN Informagiovani** – Italy
- **MISSS** – Slovenia
- **Young Scot** – UK
- **Aha Voralberg** – Austria
- **IBjove** – Spain

## ADVOCACY AND LOBBYING TRAINING FOR YOUTH ORGANISATIONS (ALTYO) ERYICA was a partner of the project coordinated by Triagolnik (FYROM), along with Forum MNE (Montenegro) and Proni Brcko (Bosnia and Herzegovina).

The aim of the cooperation was to empower/build the capacities of youth NGOs and organisations targeting disadvantaged groups in advocacy and lobbying in order to effectively influence local and national policies.

ERYICA's role in the project involved designing and running the first training module (out of seven) three times and authoring a chapter of the toolkit on advocacy and lobbying.

In 2012, the second part of ERYICA's mandate was delivered, including the authoring process and the publication of the toolkit in two languages, as well as the evaluation meeting and a final conference of the European Commission.

In addition, the project raised the visibility and the reputation of ERYICA in the Western Balkans and promoted networking possibilities of the Agency in the area. The prepared training course on advocacy and lobbying will be integrated to the ERYICA training system.



In the frame of the project, ERYICA was represented by its Director at the evaluation meeting of the project in Skopje, FYROM on 8-9 November 2012, as well as at the EU DG Enlargement IPA Civil Society Facility Final Conference in Zagreb, Croatia on the dates of 27-28 November 2012.

## highlights

### EUROPEAN YOUTH INFORMATION DAY

On 17 April 2012, the European Youth Information Day (EYID) was celebrated in the ERYICA network for the 5th time.

The Information Right Now! Campaign, launched on this very day, gave it a special momentum this year. A great number of Youth Information Centres organised and animated programmes and activities during the day, reflecting on and raising attention to young people's right to information. The Day also provides opportunity for Centres belonging to an ERYICA member structure to increase their visibility and promote their services.



**LOST? FOUND!  
YOUTH INFORMATION  
ON YOUR SIDE.**

european  
youth information  
day



Activities of the day were published on the website of the Campaign, [www.informationrightnow.eu](http://www.informationrightnow.eu)



### 23RD GENERAL ASSEMBLY (19-22 APRIL 2012) SLIEMA, MALTA

In 2012 the 23rd ERYICA General Assembly (GA) took place in Sliema, Malta, hosted by the ERYICA Member Organisation Aġenzija Żgħażaġh.

On the agenda this time were:

- Election of a new member of the Governing Board, following the withdrawal of Bundesnetzwerk Österreichische Jugendinfos;
- Approval of the closed financial accounts 2011 and the forward budget 2012;
- Presentation and approval of the Report on activities 2011;
- Changes in the Standing Orders concerning the provision of data;
- Introduction of the new Corporate Identity;
- An update on all ERYICA projects.

The 23rd ERYICA GA in Malta convened 33 participants from a wide variety of member countries.



Participants of the 23rd General Assembly of ERYICA

### NEW CORPORATE IDENTITY

The 23rd General Assembly also prepared the grounds for the launch of the new Corporate Identity of ERYICA on 1 August.



This corporate make-over represents ERYICA's positive professional development as a network: the design intends to highlight the diversity and versatility of our membership and all the services we offer to young people in dozens of different countries throughout the continent. Hence, the new visuals can be used according to individual realities as they easily adapt in colour and tone that are required in the given situation, may it be when addressing young people directly with a more lively, colourful look or speaking to institutional stakeholders in a more clean and calm visual framework.

Besides the valuable guidance and support of the President and the Governing Board, the new visual concept is the result of the extensive contribution of our consultant Evert Ypma and designer Ismet Lisica.

ERYICA's IT support, the Nuvole Web Agency was quick to adapt our online presence to this new corporate design that included the launch of the new ERYICA website under [www.eryica.org](http://www.eryica.org), as well as the facelift of the SHeryica and Infomobil portals.

### 5 YEARS OF ERYICA IN LUXEMBOURG

The 25th anniversary of the establishment of CIJ – Centre Information Jeunes and the 5th anniversary of the presence of ERYICA in Luxembourg were celebrated together at a conference-reception on 11 July 2012.

Speakers of the event included Mr Nico Meisch on behalf of the Luxembourgish Ministry of Family and Integration, Mr Graeme Robertson from the European Commission, Mr Hanjo Schild from the Youth Partnership, the Presidents of the CIJ and ERYICA, as well as ERYICA Vice President Ms Claire Conlon.

Institutional representatives and colleagues presented the development of CIJ in particular with regard to the cooperation with ERYICA in Luxembourg; likewise, ERYICA highlighted the main milestones of its presence in the Grand-Duchy. Young beneficiaries of youth information services equally witnessed their experience, both behind the microphone and through video messages.

The event, covered by the Luxembourgish press, took place on the premises of the European Commission in Luxembourg.

### 25 ans de dévouement à l'égard des jeunes

**LUXEMBOURG** Le CIJ a soufflé ses 25 bougies, hier, aux côtés de l'Eryica qui fête ses 5 ans, au Kirchberg. Les deux organisations se consacrent à l'information des jeunes.

**L**e Centre Information Jeunes (CIJ) a célébré hier, le 23<sup>e</sup> anniversaire de sa création au Kirchberg, à Luxembourg. L'événement a été organisé par l'association et le réseau des jeunes d'Europe de Luxembourg, à partir de 10h, au Kirchberg.

Les organisateurs ont été guidés par plusieurs buts: éveiller les consciences des jeunes, leur offrir des conseils, leur offrir des services, leur offrir des opportunités de formation et de travail, leur offrir des opportunités de rencontres, leur offrir des opportunités de rencontres sportives, d'animations, d'activités, etc.

Le CIJ est un réseau au public adulte et jeunesse, qui a été créé en 1987 par le Grand-Duché de Luxembourg. Le réseau est composé de 12 centres de jeunesse et de jeunesse, qui ont pour mission de soutenir les jeunes et de leur offrir des services, des conseils, des opportunités de rencontres, etc.

Le CIJ et Eryica ont 1000 ans ensemble hier anniversaire, hier.



### INTERNSHIP AT ERYICA

During the year ERYICA became a host organisation of the Erasmus Programme, namely through hosting interns in the frame of the Erasmus Placement. The initiative provides opportunity for young people to gather professional experience through a work placement of minimum 3 months, just before graduation. Being part of this initiative reinforces ERYICA's European identity and ensures the involvement of young people in its everyday activities as well.

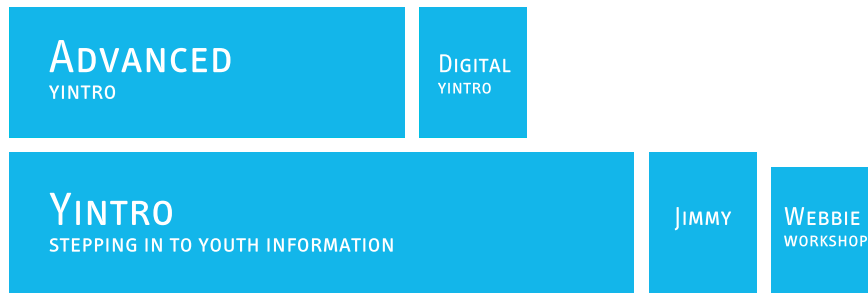
In 2012, the Secretariat welcomed María Jesús de Frutos Pérez from Spain and Elina Rudovska from Latvia.

## training for youth information workers

ERYICA considers supporting training of staff working in Youth Information centres and services as part of its core mission.

Through trainings to trainers and trainings of Youth Information workers, ERYICA seeks to establish a network of ERYICA certified trainers and Youth Information workers. In this way quality standards in Youth Information work shall be secured and continuously enhanced.

2012 was again a very successful year for ERYICA training courses. A record 14 of them were organised and delivered in 11 countries. ERYICA issued 108 certificates for the participants of the following training courses:



ERYICA developed a consistent system of trainings that consists of:

- YIntro – Stepping into Youth Information
- Digital YIntro Additional Module
- Webbie Workshop
- Jimmy – Youth Information Mediator
- Advanced YIntro

### YINTRO

- Tallinn, Estonia, 4-6 and 26-27 January 2012, organised by ENTK and European Movement Estonia
- Düsseldorf, Germany, 24-26 February and 23-25 March 2012, organised by the city of Düsseldorf
- Eforie North, Romania, 3-10 September 2012, organised by Euro26 Romania
- Prague, Czech Republic, 4-7 September 2012, organised by NIDM
- Pirkkala, Finland, 23-25 October and 21-23 November 2012, organised by Koordinaatti
- Zagreb, Croatia, 26-28 November 2012, organised by Zajednica ICM

### YINTRO TRAINING TO TRAINERS

- Murcia, Spain, 3-4 and 20-21 February 2012, organised by Injuve

### ADVANCED YINTRO TRAINING TO TRAINERS

- Mollina, Spain, 25-29 June 2012, organised by ERYICA

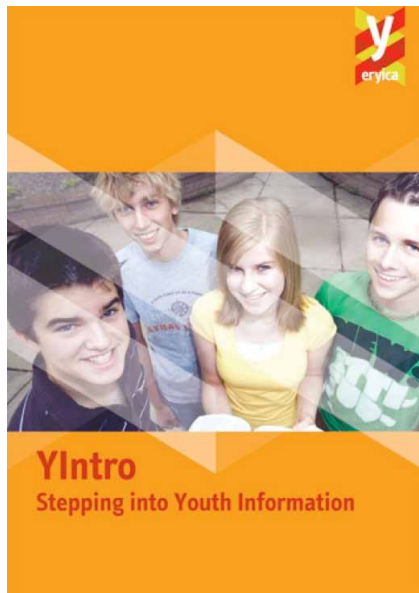
### JIMMY

- Rotterdam, the Netherlands, 9 March 2012, organised by JONG Rotterdam
- Ceredigion, Wales, UK, 28-29 June 2012, organised by ProMo-Cymru
- Podgorica, Montenegro, July 2012, organised by Forum MNE
- Pirovac, Croatia, 25-31 August 2012, organised by Zajednica ICM
- Prague, Czech Republic, September 2012, organised by NIDM
- Nicosia, Cyprus, 13-14 October 2012, organised by the Youth Board of Cyprus



**YINTRO – STEPPING INTO YOUTH INFORMATION**

YIntro – Stepping into Youth Information is the basic training course of ERYICA in the field of Youth Information.



It covers the core areas of knowledge and skills needed for youth information work and is meant to be an introduction to the field. Among others, the course intends to introduce the relevant areas, competences and skills of youth information and to introduce the basic key principles and background of youth information work.

**DIGITAL YINTRO – ADDITIONAL MODULE TO THE YINTRO**

The course is an additional module to the YIntro and focuses on online and digital youth information.

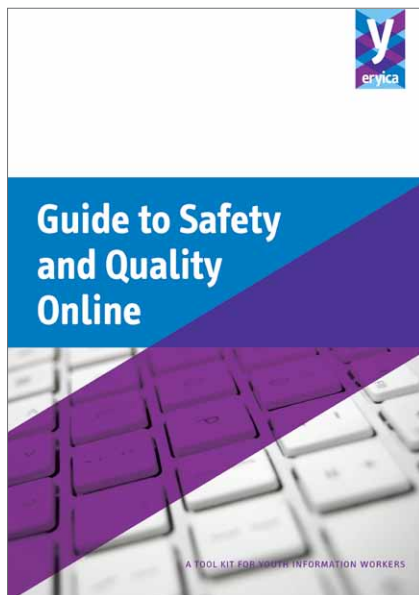


Among others, the course intends to introduce relevant areas, competences and skills within Digital Youth Information and to offer a basic course on specific skills and tasks when working with young people in digital environments.



### WEBBIE WORKSHOP

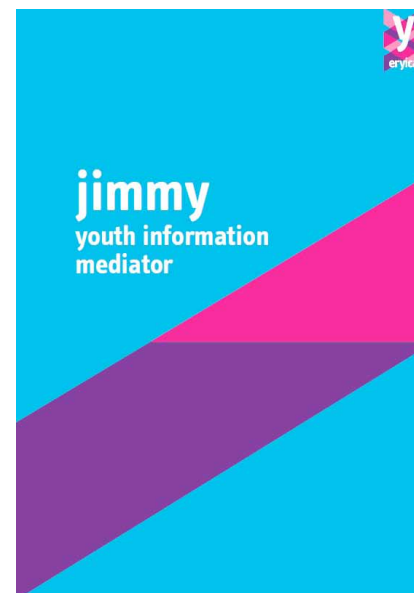
The purpose of the workshop is to make young people discuss their online habits, gain awareness on the levels of the quality of information that are online and to learn how to be active producers of online content in times of Web 2.0.



Webbie Workshops can be led by any youth information worker and youth worker. The description of the activities can be found in the **Guide to Safety and Quality Online** (downloadable at [www.eryica.org](http://www.eryica.org)).

### JIMMY

The Jimmy – Youth Information Mediator training course intends to endow youth workers with basic skills for the provision of youth information.



Among others, the course intends to introduce participants what youth information is and to make them discover the link between youth information and youth work.



## ADVANCED YINTRO

The course intends to further develop skills and competences, as well as to broaden expertise on a more abstract level of Youth Information.



Among others, the course intends to further develop the professional skills of youth information workers and to provide continuous professional development.

ERYICA trainings are accessible to Members, Cooperating and Affiliated organisations. Course manuals, elaborated to provide support to trainers, are available through the ERYICA Secretariat. For more information, visit [eryica.org/trainings](http://eryica.org/trainings).

## eryica's training task force

Training of Youth Information workers and the development of new training materials are core business of ERYICA.

In order to maintain these trainings related to the practical work conditions of Youth Information workers across Europe and relevant for their needs, ERYICA collaborates with a team of Youth Information professionals, who have long-time experience in Youth Information. The Training Task Force has been established in 2008 and ever since has been responsible for the creation and/or the development of several ERYICA training materials, currently composing a system of 5 courses and a new one is already under development in the frame of the YoMIM project.

The meetings of the Training Task Force took place at the following venues and dates:

### **20-22 January 2012**

Cardiff, United Kingdom, hosted by ProMo-Cymru

### **9-11 March 2012**

Rotterdam, The Netherlands, hosted by JONG Rotterdam

### **4-6 May 2012**

Lultzhausen, Luxembourg, hosted by ERYICA

### **27-29 July 2012**

Rotterdam, The Netherlands, hosted by JONG Rotterdam

A new mandate of the Training Task Force began in September 2012.



Members of the Training Task Force 2010-2012 were:

- Johan Bertels – In Petto, Belgium
- Alexandra Beweis – Governing Board representative and responsible, Bundesnetzwerk Österreichische Jugendinfos, Austria
- Mick Conroy – University of Wales, Newport, United Kingdom
- Irena Mikulić – PRONI Centre for Social Education, Croatia
- Ajo Monzó – IBjove – Xarxa Infojove, Spain
- Mika Pietilä – Koordinaatti, Finland
- Heike Voggenthaler – IJAB, Germany



Alexandra Beweis, Mika Pietilä, Mick Conroy and Heike Voggenthaler, members of the Training Task Force, with ERYICA President Marc Boes in Rotterdam

Members of the Training Task Force since September 2012 are:

- Görkem Bağcı – GSM Youth Services Centre, Turkey
- Alexandra Beweis – Bundesnetzwerk Österreichische Jugendinfos, Austria
- Mick Conroy – University of Wales, Newport, United Kingdom
- Martin Dewar – Young Scot, UK
- Irena Mikulić – PRONI Centre for Social Education, Croatia
- Mika Pietilä – Governing Board representative and responsible, Koordinaatti – Finland
- Hannes Sildnik – ENTK, Estonia
- Dick Smit – JONG Rotterdam, the Netherlands

Ex officio member:

- Imre Simon – ERYICA

## eryica services

### INFOMOBIL

The well-established Infomobil service went through some major reorganisation in the end of 2012, in line with the upcoming 'Youth on the Move – Infomobility' (YoMIM) project.



The site is prepared to function in line with this new initiative focusing on the preparation, provision and evaluation of information on opportunities and practical aspects linked to young people's stay abroad. [www.infomobil.org](http://www.infomobil.org)

## SHERYICA

The platform's promotion continues on Facebook and Twitter and the stories published on the site served as a basis for the new edition of ERYICA's Good Practice in Youth Information booklet.



By the end of 2012, SHERYICA, the online platform for Youth Information Workers, counted 445 registered Youth Information professionals from 31 countries and 282 Youth Information Centres, showcasing a 14% increase in the number of users in one year. Go see for yourself: [www.sheryica.org](http://www.sheryica.org)

## statutory events

### GOVERNING BOARD MEETINGS

The ERYICA Governing Board had its 4 annual meetings in the following venues and dates:

**Meeting 41:**

Ljubljana, Slovenia  
(16-17 February 2012);  
hosted by MISSS

**Meeting 42:**

Sliema, Malta  
(19 April 2012);  
hosted by Aġenzija Żgħażaġh

**Meeting 43:**

Luxembourg, Luxembourg  
(10-11 July 2012);  
hosted by CIJ and ERYICA

**Meeting 44:**

Lisbon, Portugal  
(8-9 September 2012);  
hosted by IPDJ

After each meeting, the Governing Board issued a bulletin reaching the ERYICA network and informing them about the main decisions taken at the meeting. Mika Pietilä from Koordinaatti, Oulu, Finland was responsible for assembling the bulletin on behalf of the Governing Board.

## eryica membership 2012

ERYICA MEMBERS  
(in alphabetical order)  
as of 31.12.2012

### Austria

Bundesnetzwerk Österreichische  
Jugendinfos  
[www.infoup.at](http://www.infoup.at)

### Belgium

CIDJ – Centre d'Information et de  
documentation pour Jeunes  
[www.cidj.be](http://www.cidj.be)

FIJWB – Federation Infor Jeunes  
Wallonie, Bruxelles  
[www.inforjeunes.be](http://www.inforjeunes.be)

In Petto – Jeugdendienst Informatie  
en Preventie  
[www.inpetto-jeugddienst.be](http://www.inpetto-jeugddienst.be)

Infotreff  
[www.jugendinfo.be](http://www.jugendinfo.be)

VIP Jeugd – Vlaams  
Informatiepunt Jeugd vzw  
[www.vipjeugd.be](http://www.vipjeugd.be)

### Croatia

Zajednica ICM  
[www.zajednica-icm.hr](http://www.zajednica-icm.hr)

### Cyprus

Youth Board of Cyprus  
[www.youthboard.org.cy](http://www.youthboard.org.cy)

### Czech Republic

NIDM – Narodni Institut deti  
a mládeze  
[www.nidm.cz](http://www.nidm.cz)

### Estonia

ENTK – Eesti Noorsootoo Keskus  
[www.entk.ee](http://www.entk.ee)

### Finland

National Coordination and  
Development Centre of Youth  
Information and Counselling Services  
[www.koordinaatti.fi](http://www.koordinaatti.fi)

### France

CIDJ – Centre d'information et de  
documentation jeunesse  
[www.cidj.com](http://www.cidj.com)

### Germany

IJAB – Fachstelle für Internationale  
Jugendarbeit der Bundesrepublik  
Deutschland e.V.  
[www.ijab.de](http://www.ijab.de)

### Luxembourg

CIJ – Centre Information  
pour Jeunes  
[www.cij.lu](http://www.cij.lu)

### Malta

Aġenzija Żgħażaġh  
[www.agenzjazghazagh.gov.mt](http://www.agenzjazghazagh.gov.mt)

### Montenegro

Forum Mladi i Neformalna Edukacija  
(Forum MNE)  
[www.forum-mne.com](http://www.forum-mne.com)

### Netherlands

Stichting JONG Rotterdam  
[www.jongerenwerk.nl](http://www.jongerenwerk.nl)

### Norway

Forum för  
Ungdomsinformasjonskontor  
[www.unginfo.no](http://www.unginfo.no)

### Portugal

IPDJ – Instituto Português do  
Desporto e da Juventude  
[www.ipdj.pt](http://www.ipdj.pt)

### Slovenia

MISSS – Mladinsko Informativno  
Svetovalno Sredisce Slovenije  
[www.misss.org](http://www.misss.org)

### Spain

INJUVE – Instituto de la Juventud  
[www.injuve.es](http://www.injuve.es)

**ERYICA AFFILIATED ORGANISATIONS**  
(in alphabetical order)  
as of 31.12.2012

**Switzerland**

Infoklick.ch  
www.infoklick.ch

**United Kingdom**

Young Scot  
www.youngscot.org

ProMo-Cymru  
www.cliconline.org

**Andorra**

Departament de Joventud i Voluntariat  
del Govern d'Andorra  
www.joventut.ad

**Bosnia Herzegovina**

Omladinska informativna agencija OIA BiH  
oia.mladi.info

**Finland**

ALLIANSSI – Suomen Nuorisoyhteistyö  
Allianssi  
www.alli.fi

**Fyrom**

Coalition of youth organizations SEGA  
www.sega.org.mk

**Liechtenstein**

aha – Tipps und Infos für Junge Leute  
www.aha.li

**Turkey**

GSM – Youth Services Centre  
www.gsm-youth.org

**United Kingdom**

YouthNet  
www.youthnet.org

**ERYICA COOPERATING ORGANISATIONS**  
(in alphabetical order)  
as of 31.12.2012

**Belarus**

Youth Information Centre  
www.adukacyja.info

**Lithuania**

LiJOT – Lithuanian Youth Council  
www.eurodesk.lt

**Romania**

ASOCIATIA EURO 26 ROMANIA  
www.euro26.ro/e26

**Sweden**

Solna Unginfo  
www.unginfo.se

**New member**

Montenegro: Forum MNE upgraded  
its membership status from Affiliated  
Organisation to Member.

**New cooperating organisation**

Lithuania: the Lithuanian Youth  
Council (LiJOT) is a new Co-operating  
Organisation of ERYICA.

## ERYICA AT A GLANCE

**July 2012:** pilot of the 5th course of the ERYICA training system, the Advanced YIntro. **April 2012:** launch of the Information Right Now! Campaign in partnership with the Council of Europe. **June 2011:** Publishing of Guide to Safety and Quality online. **April 2011:** 25th Anniversary Celebration of ERYICA in Opatija, Croatia. **February 2011:** launch of JIMMY, the Youth Information Mediator project. **September 2010:** Colloquy “Bridging the Gap” organised with support of the Council of Europe in Budapest, Hungary, European Youth Centre. **June 2010:** Launch of Council of Europe Recommendation CM/Rec(2010)8 on Youth Information. **December 2009:** ERYICA launches SHERYICA, the Interactive Platform for Youth Information workers and adopts the Principles for Online Youth Information. **January 2009:** Launch of the “A Better Youth Information for New Times” project. **December 2008:** Launch of ERYICA’s first project Meet the Street. **April 2008:** ERYICA inaugurates the European Youth Information Day, on April 17th. **November 2007:** ERYICA together with the Council of Europe organises a colloquy on the Future of Youth Information in Europe in Budapest, Hungary. **July 2007:** ERYICA office moves to Luxembourg. **April 2006:** ERYICA celebrates its 20th anniversary and organises a European seminar on Youth Participation together with Eurodesk and EYCA in Vienna. **November 2005:** Policy statement on “Indicators for a National Youth Information Policy” is adopted in Ljubljana, Slovenia. **September 2005:** ERYICA organises the European Seminar on “Quality Matters in Information for Young People” together with Eurodesk and EYCA in Paris. **November 2004:** Updated version of the “European Youth Information Charter” is adopted in Bratislava. **December 2001:** ERYICA releases the Minimum Basic Training Course (MBTC) module for its training of Youth Information workers. **November 2000:** First ERYICA Governing Board is established. **July 1999:** ERYICA publishes its first study on “Generalist Youth Information in Europe in 1997”. **December 1998:** ERYICA launches the online version of Infomobil. **April 1997:** Council of Europe signs a Partnership Agreement with ERYICA. **December 1996:** 12 organisations in 8 countries constitute ERYICA’s initial partners. **April 1995:** European Colloquium (Marly-le-Roi, France) recommends the creation of a framework for European cooperation in the field of “generalist” Youth Information and counselling. **April 1994:** ERYICA registers as a non-profit making association in Luxembourg. **December 1993:** 4th ERYICA General Assembly in Bratislava, Slovakia adopts the European Youth Information Charter. **May 1991:** ERYICA publishes the “European Directory of Youth Information Centres”: 471 centres in 18 countries. **February 1990:** Committee of Ministers (Council of Europe) adopt Recommendation 90/7 on “Information and Counselling to be Provided to Young People in Europe”. **May 1988:** 1st ERYICA General Assembly (Pomezia, Italy). **August 1987:** ERYICA registers as a non-profit-making association in Amsterdam. **June 1987:** ERYICA launches first “Guides for Young Visitors”, booklets containing practical information about European countries to promote youth mobility. **April 1986:** Founding of ERYICA in Madrid, Spain as the result of a constitutive Meeting.

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For more information, please visit  
[www.eryica.org](http://www.eryica.org)





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european youth information  
and counselling agency

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